



TCS NEW YORK CITY MARATHON

TATA CONSULTANCY SERVICES

Sunday
4th
November
2018

Lace up & join the party!

The TCS New York City Marathon has taken running to a whole new level. Thanks to the DJs, bands and two million spectators that line the streets, traffic and loud breathing is exchanged for music and cheering. This 26.2 mile block party is one you do not want to miss.

If you have ever considered participating in this event, now is the time! Get your partner, family or friends ready for a holiday like no other and an achievement you'll be talking about for years to come.

The Marathon Tours team will lead the way and escort our group of Kiwis to the Big Apple. We will be there to ensure that this trip excites you from start to finish.

Four experienced tour leaders will be available to the group during the journey and time in New York. Having experienced this event from both the course and the sideline, the Marathon Tours team have the knowledge and expertise to make sure you experience all this amazing city has to offer.

Marathon Tours will lock in your guaranteed entry without you having to wait in the ballot or achieve a qualifying time. Now all that is left for you to do is train.

We like to take care of the finer details so you can save your energy to concentrate on what we think is more important – training for race day and planning your time in New York. This ensures you have plenty of time to decide what shows, sports games, sightseeing and dining you would like to experience during your stay.



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MARATHON TOURS RUNNERS PACKAGE

Runner's package includes:

- Return economy class airfares from Auckland, Wellington or Christchurch to New York with a choice of airlines as follows:

Fly with Air New Zealand via Los Angeles, Houston or San Francisco

- 4 night package (01 November – 05 November)
\$5,599 per adult twin-share
- 6 night package (31 October - 06 November)
\$6,299 per adult twin-share

Fly with Qantas via Melbourne and Los Angeles

- 4 night package (01 November - 05 November)
\$4,999 per adult twin-share
- 6 night package (31 October - 06 November)
\$5,699 per adult twin-share
- Accommodation (twin-share standard room) at the four star Intercontinental New York Times Square (number of nights dependent on package choice)
- Guaranteed entry into the 2018 TCS New York City Marathon
- Marathon Tours training shirt
- Return airport transfers to the Intercontinental New York Times Square*
- Seven day metro pass for transportation around New York City
- Marathon Tours Welcome Meeting
- Race day breakfast at Intercontinental New York Times Square
- Private transport from the Intercontinental New York Times Square to the Start Village
- Celebration drinks and dinner with fellow Kiwi runners and supporters

We will tailor your package and add on your domestic flights so you can depart from any domestic airport.

- Support from experienced MarathonTours staff while in New York
- Full service for all pre and post travel arrangements, including tailor made itineraries, live webinars and a travel app for your mobile phone
- Introduction to other Marathon Tours runners through a Closed Facebook Group for our TCS New York City Marathon runners

Want to arrive fresh and ready to race?

Speak to the Marathon Tours team about upgrading to Premium Economy or Business Class on the international portions of your journey. Our flexible airfares allow you to do this either on a one-way or a return basis so we can tailor this to meet your needs. We can also provide a quote for booking a SkyCouch with Air New Zealand.

IMPORTANT

Once you have registered for the 2018 TCS New York City Marathon, your \$1,099 deposit is non-refundable and non-transferable under any and all circumstances, including but not limited to cancellation of the event or of your participation.

Singles

Don't be nervous about travelling alone! Each year we have many single travellers join our groups who enjoy the camaraderie of this tour, meeting Kiwis and joining in on group occasions, such as, the Welcome Meeting, group tour to the Marathon Expo, Pasta Dinner, Celebration Drinks and so on. If you wish to share a twin room with another single traveller please indicate this on your booking form. We will do everything possible to find a suitable roommate for you.

Please enquire for the single supplement price



MARATHON TOURS SUPPORTERS PACKAGE

Come cheer with us! Friends, family and fans of marathoners are a huge part of one the biggest marathon events in the sporting world. The race brings out all the city has to offer – you'll see New York united, excited and looking its best for the big day. New Yorkers from all five boroughs and beyond come out to cheer and volunteer, making Marathon Sunday one of the most thrilling days in New York.

Join the Marathon Tours team, plus fellow Kiwi supporters during race day to cheer on our inspiring Kiwi competitors. We'll take you to prime spots along the course where you're so close to the action, you're actually high-fiving the runners as they go by!

Supporters' package includes:

- Return economy class airfares from Auckland, Wellington or Christchurch to New York, with a choice of airlines as follows:

Fly with Air New Zealand via Los Angeles, Houston or San Francisco

- 4 night package (01 November – 05 November) \$4,399 per adult twin-share
- 6 night package (31 October - 06 November) \$5,099 per adult twin-share

Fly with Qantas via Sydney and Los Angeles

- 4 night package (01 November – 05 November) \$3,799 per adult twin-share
- 6 night package (31 October – 06 November) \$4,499 per adult twin-share
- Accommodation (twin-share, standard room) at the four star Intercontinental New York Times Square (number of nights dependent on your package choice)
- Return airport transfers to the Intercontinental New York Times Square*
- Seven day metro pass for transport around New York City
- Welcome Meeting
- Supporters Tour with Marathon Tours staff and fellow Kiwi supporters on Race Day
- Celebration drinks and dinner with Kiwi runners and supporters
- Full service from Marathon Tours for all pre and post travel arrangements
- Support from Marathon Tours staff while in New York

*We will tailor your package and add on your domestic flights so you can depart from your preferred domestic airport.





Why Marathon Tours?

Because we're marathon runners too, we have all the inside information that you'll need to make sure your holiday, and your run, is a triumph from start to finish.

Our Marathon Tours team have completed multiple New York City Marathons, so we have first-hand knowledge of how delicious the Pasta Dinner is the night before, what the Start Village is like, items to pack for race day, what's supplied at the drink stations, and how to make the most of your experience on race day.

We have also travelled as supporters, so we know our way around this huge city and where the best places are to spot your friends and family when out on the course.

Let us sort the stressful details and organise your race registration for one of the world's most exclusive races. As an International Travel Partner (ITP) to New York Road Runners (NYRR), we secure guaranteed entries into some of the most exclusive marathon events all over the world. Once you've booked and paid your deposit for the TCS New York City Marathon, your entry is confirmed. Sit back and let us take care of the rest!

Stay a while...

Have you thought about spending some extra time in New York?

Our 2018 airfares are incredibly flexible, which means you can depart from a wide range of US cities via Los Angeles, San Francisco or Houston. So why not make the most of your time in the USA and tick off some of those destinations you have always wanted to visit.

Our past clients often comment they wish they had stayed longer to experience more of what is on offer. Later in 2018 we will come through to you with details on how you can catch a sporting event at Madison Square Garden or the

Create your own ideal holiday to complement the run

As a full travel agency, and part of the House of Travel Group, we have access to all the best travel deals and specialist travel knowledge. Whether you want some extra time before the race to get the body accustomed, or to spend your time relaxing or partying afterwards, we will tailor make your package to fit your needs. The Marathon Tours team has extensive experience in New York and across the United States, so we'll share our tips and ideas of how you can make the most of your time.

We'll be right there with you. The Marathon Tours team travel to New York and stay in the same hotel. From meeting you as your flights arrive, to escorting you to the Marathon Expo, Parade of Nations and Pasta Dinner, through to ensuring you're on the coach to the Start Village, you will benefit from our knowledge and experience throughout your time in New York.

Quality service. You will receive a personalised service from the Marathon Tours team right throughout the booking process. Plus, we provide additional services like Closed Facebook Groups allowing you to meet other like-minded Kiwis before you even arrive in New York, as well as a mobile travel app to ensure you have all the information you need when out and about exploring New York.

Barclay Center, watch a New York show, take a helicopter flight over New York or experience the Woodbury Common Premium Outlets, plus so much more. If these sound too good to miss, consider staying on in New York by either extending your stay at the beautiful Intercontinental New York Times Square, or experience a different neighbourhood at a different property.

In previous years we have had a number of clients head to Washington or Boston which they enjoyed immensely. Both are only a short distance from New York by train or an hour's flight, with the option to fly home from either city via Los Angeles or San Francisco.



IMPORTANT INFORMATION

Insurance

Head into the unknown knowing you're prepared for anything

Part of a travel experience is heading into the unknown, so it always pays to be prepared for anything. We highly recommend you purchase travel insurance as soon as you purchase your package, which means you are covered should you need to cancel.

We have teamed up with Allianz Global Assistance, a world leader in assistance services and travel insurance. We can assist you with a policy specifically for your needs which can include cover for pre-existing medical conditions and specific items of luggage and personal effects.

Cancellation fees charged by Marathon Tours or our suppliers will not be waived under any circumstances, which is one reason why purchasing travel insurance is encouraged. If you do not purchase travel insurance through Marathon Tours you must provide evidence via email showing that you have obtained personal travel insurance. Without evidence Marathon Tours reserves the right to withhold your travel documents until such time as evidence is produced.

If you do not purchase travel insurance through Marathon Tours and you need to make a claim for whatever reason, a NZ\$50.00 fee will be charged to process the relevant paperwork for your claim.

What do you need to travel to USA?

You will need a current New Zealand Passport to travel overseas, with a validity of six months or more after the date upon which you are scheduled to arrive back in New Zealand. All NZ passport holders must apply online for an ESTA Visa, at least 72 hours prior to departure for your trip to the USA. For more information visit www.cbp.gov/esta. There is a fee of USD\$14 for the ESTA Visa. Once granted, it is valid for multiple entries for two years or until your passport expires.

If you have a passport from another country, or have a previous criminal conviction, a visa may be required. It is your responsibility to secure any Visa well before your date of travel. If you are in any doubt or require assistance, please contact the Marathon Tours team who will be pleased to assist in confidence. A re-entry Visa will be required by travellers leaving New Zealand holding a foreign passport. It is your responsibility to ensure you have the correct documentation in place to allow your return to New Zealand.

Marathon finishing times

While the TCS New York City Marathon has an official end time of 7.25pm, please note that sweep buses will follow the marathon route at a 6.5 hour marathon pace, roughly 15 minutes per mile, after the final wave start. These buses will transport any entrant who wishes to drop out to the post-finish area. After the sweep buses pass by, the city streets will reopen to traffic. Cross street protection, medical assistance, aid stations, refreshment stations and other services will no longer be available. Runners on the course move onto the sidewalks.



As Marathon Tours are part of the House of Travel group, we can offer you the opportunity to spread the cost of your marathon package, as well as any pre or post travel

using Q Card*. We are able to assist you with completing all the necessary documentation which means you might be able to reach that start line sooner than you thought.

*Q Card lending criteria, fees, terms and conditions apply.

TERMS & CONDITIONS

Deposits: to secure your place in the 2018 TCS New York City Marathon, a total, non-refundable payment of \$1,099 must be held by Marathon Tours within 24 hours of receiving your registration. This deposit includes any payments already deposited. Please note, entries are confirmed on a first in, first served basis due to the limited number we receive from NYRR.

Late payment fee: a NZ\$50 late payment fee is applicable for any payment received after the due date, payment due dates will be clearly advised. If any payment is not received within five days of becoming due, you will be deemed to have cancelled your booking and the cancellation policy will apply.

Prices: all prices in this brochure are correct as at December 2017 and are shown in New Zealand dollars, and are based on payment by cash or cheque. Prices are subject to change at any time due to currency fluctuations and until payment is received in full.

Cancellations and refunds: once you have registered for the 2018 TCS New York City Marathon your deposit of \$1,099 is non-refundable and non-transferable under any and all circumstances, including but not limited to cancellation of the event or your participation. Full payment of your package is required by 30 May 2018. Cancellation after this date will mean your total package is non-refundable. Any additional travel arrangements outside of the package will come with their own cancellation fees which will be detailed in your booking confirmation and explained by your travel consultant. If you have any doubts as to the potential cost of amendment or cancellation fees, please check with the Marathon Tours team.

Amendments: if you wish to amend your booking after you have paid your deposit, this will incur an amendment fee of NZ\$50 per amendment per person, along with any fees charged by airlines and/or other suppliers.

Individual elements of the package: our packages include everything as listed on pages 2 and 3 of this brochure. If supporters wish to travel separately from Marathon Tours, please note they will not be entitled to utilise the components that are exclusive to Marathon Tours packages.

Unused services: refunds will not be provided if due to illness or personal choice you do not utilise part or all of your chosen package.

Personalised itineraries: we can tailor make an itinerary to meet your needs, whether they be for business or pleasure. You can depart from New Zealand earlier or extend your stay – the Marathon Tours team will be pleased to help.

Special requests: where a special request (eg. diet, room location, twin or double bedded room, a particular facility at a hotel, flight seat requests and/or particular meals) is an important factor in your choice of holiday, you must advise us when your booking is made. Marathon Tours will pass your request on to the hotel, airline or other supplier but cannot guarantee that it will be accommodated, Marathon Tours will also pass on any dietary requests to the airline but we strongly recommend that you check directly with the airline once your tickets have been issued. The provision of any special request does not constitute a term of our contract with us. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability.

Changes: as airlines reserve the right to alter schedules, Marathon Tours cannot be held responsible when confirmed departures are subsequently changed. Once issued, airline tickets are non-refundable and non-transferable. Upgrades are available at an additional cost – subject to availability.

Taxes, surcharges, and levies: all taxes and levies associated with the airfare i.e. airport departure taxes and government security levies are included in the package price provided.

Domestic connections: please contact the Marathon Tours team if you require assistance with add-on fares from provincial New Zealand points.

Premium economy and business class upgrades: if you require Premium Economy or Business Class upgrades, please discuss your requirements with the Marathon Tours team. Bookings will be subject to availability.

General information and conditions, accuracy: this brochure is current as at December 2017. All reasonable care has been taken to ensure the accuracy of this brochure at the time of printing, but services offered could be subject to availability.

Twin sharing: if you are travelling alone, but wish to share a twin room please indicate this on the booking form. We will do everything possible to find a suitable roommate for you. However, if a suitable match cannot be found then the single room supplement will apply. While we do our best to satisfy your twin share request, we do not accept liability for any extra costs if the room sharing arrangements do not work out to your satisfaction.

***Airport transfers:** return airport transfers, as included in the package, are to and from JFK, La Guardia and Newark Airports on group flights only, drop-off and pick-up is from the Intercontinental New York Times Square with the exception of whether you have booked your pre or post accommodation via Marathon Tours. Please note, if you are travelling outside of the group flights, there may be a surcharge to cover the cost of individual transfers.

Hotel credit: credit card imprints will be required by hotels providing telephone, mini-bar, in-room movies, laundry and other facilities and services that can be charged to guest rooms. These will be required by the hotel at the time of check-in.

To book our 2018 TCS New York City Marathon package: to secure your spot, please click the registration site below and fill in the online registration form. Upon completion of the registration you will be asked to pay the \$1099 deposit via credit card or will have the opportunity to pay via a bank transfer within 24 hours. You must read the Booking Terms and Conditions and tick to agree. If you wish to discuss any aspect of the packages, contact the Marathon Tours team.

Information and updates: for updated information about the 2018 TCS New York City Marathon, please check the following websites frequently: www.tcsnyymarathon.org and www.nyrr.org

Packages: it is a requirement that runners purchase their airfare, accommodation, transfer to the start, and guaranteed entry as a part of a package through Marathon Tours.

OUR SERVICES AND OBLIGATIONS

- 1.1 We supply travel agency services consisting of arranging, booking, and co-ordinating travel facilities and services. The actual services and products are provided, supplied or performed by suppliers of travel, entertainment, and accommodation facilities or services ("Suppliers").
- 1.2 We undertake to perform our travel agency services described in Clause 1.1 above ("the Services") with reasonable care and skill. We will not however be liable for any loss or damage which results from the act, default or omissions of any person other than ourselves, our employees or agents, or any cause independent of human control. This includes (but is not limited to) loss, or damage which arises directly or indirectly from act of God, weather disruptions, dangers incidental to the sea or air, fire, breakdown in machinery or equipment, acts of Governments or other authorities de jure or de facto, wars whether declared or not, hostilities, civil disturbances, strikes, riots, deaths, acts of terrorism, pilferage, pandemics, quarantines or medical or customs regulations.
- 1.3 We will endeavour to provide the most suitable travel arrangements to meet the particular requirements you make known to us. However, travel is an individual experience, and your preferences and opinions may vary from our own. For this reason, we cannot take responsibility for your individual satisfaction.



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